

Orange Labs Egypt

Part of Orange International R&D Centers

FRA Arbitration Portal

Technical Proposal

Change Request 1

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DOCUMENT VERSION

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Proposal 0.9	September 23 rd 2021	First Version	Mohammad Aly
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REFERENCE DOCUMENTS

Reference	Date	Version	Description

SUMMARY SHEET

1. CONTACTS

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1. PROJECT OVERVIEW

This proposal comes as a response to the Change Requested by FRA to add new features to the FRA arbitration portal. The new features are summarized below in the next section.

Kindly note that the scope of the CR will not require any changes in the hosting environment, nor the non-functional requirements mentioned in the main proposal.

2. UI PART

UI scope will cover below pages:

- **FAQ**
- **Dispute Resolution**
- **Fees**
- **Membership**
- **legislations & Publications – including E-Book feature**
- **Media Center & Events**

Below table summarizes the details and levels for each page, in both English and Arabic version:

L1 Main Page	Level 2	Level 3/ Sub tab
FAQ		
Dispute Resolution		
	Arbitration	
		Procedures
		Rules & Forms
		List of Arbitrators
		Model clauses
	Mediation	
		Procedures
		Rules & Forms
		List of Mediators
		Model clauses
	Complaints	
		Procedures
Fees		
Membership		
legislations & Publications		
	Legislations	
		Presidential and Cabinet decrees
		Non-Banking financial activities laws
		Board of trustee's decrees
	Publications	
		Periodic reports
		Research and studies
		Statistics & figures
		Information Repositories
Media Center & Events		
	Media Center & Events	
		Conferences
		Workshops
		News
		Courses
		Contact Us
	International relations	
		MMoU
		EMMoU
		Partnership

L1 Main Page	Level 2	Level 3/ Sub tab	Level 4/ Sub tab
الأسئلة الشائعة			
التحكيم وتسوية المنازعات			
	التحكيم		
		الإجراءات	
		القواعد والنماذج	
		قائمة المحكمين	
		نموذج شرط التحكيم	
	الوساطة		
		الإجراءات	
		القواعد والنماذج	
		قائمة الوسطاء	
		نموذج شرط الوساطة	
	الشكاوى		
		الإجراءات	
المصرفيات			
عضوية			
التشريعات والمنشورات			
	التشريعات		
		القرارات الرئاسية والوزارية	
		تشريعات الأنشطة المالية غير المصرفية	
		قانون رقم 10 لسنة 2009 بشأن تنظيم الرقابة على الأسواق والأدوات المالية غير المصرفية	
		سوق رأس المال	
		التأمين وصناديق التأمين	
		التمويل العقاري	
		التأجير التمويلي	
		التخصيم	
		تمويل المشروعات المتوسطة والصغيرة والمتناهية الصغر	
		تمويل المستهلك	
		الضمانات المنقولة	
		قرارت تنظيمية خاصة بمراقبي الحسابات	
		قانون الإيداع والقيود المركزي للأوراق المالية رقم 93 لسنة 2000	
		قواعد قيد وشطب الأوراق المالية	
		قرارت مجلس الأمناء	
	المنشورات		
		التقارير الدورية	
		البحوث والدراسات	
		الإحصائيات والأرقام	
		بنك المعلومات	
المركز الإعلامي والفعاليات			
	المركز الإعلامي		
		المؤتمرات	
		ورش العمل	
		الأخبار	
		الدورات	
		تواصل معنا	
	العلاقات الدولية		
		مذكرات التفاهم	
		مذكرات التفاهم الثنائية	
		الشركات	

3. E-BOOK FEATURE

E-Book feature will be implemented in the legislations & Publications Page.

System Admin can perform below functions

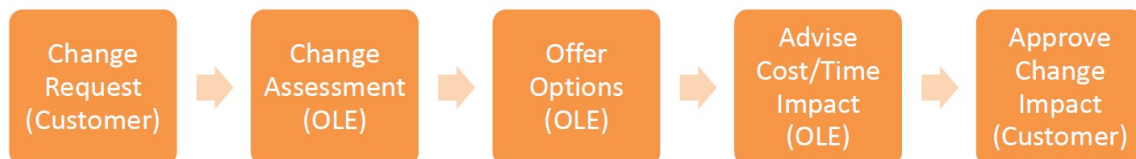
- add Content as text
- attach PDFs
- able to add tags

Font end user, will be able to:

- See List of laws and rules as E-Book
- flip to next or back
- will be able to search in Titles and tags and content added from the admin and Result will be shown with pagination
- will be able to do advanced search and filter data in e -book
- will be to see table of contents that you can click to navigate to specific rules or laws.
- Search for text in eBooks.
- Will be able to navigate to a specific page number by typing the page number in a text box.
- Will be able to zoom in and out when viewing the eBook.
- Will be able to You can usually print pages from the eBook.
- Will be able to opens each low or rule in a separate window or browser tab

4. CHANGE MANAGEMENT

The following change management process is proposed.



Orange Labs Egypt will do its best to facilitate change management process for FRA. It is worth noting that change requests will potentially result in an impact on project budget and/or schedule and therefore will be implemented once updated budget and/or schedule is approved by FRA.

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5. EFFORT ESTIMATION

Please refer to the financial offer

6. PROJECT TIMELINE

The CR schedule is planned to start immediately after the main scope.

The full development process of the CR will take **4 weeks** starting from accepting the main project delivery (milestone I). So that the full project scope and timeline including both main scope and CR is 11 weeks as summarized in below table:

		Main Scope Duration: 7 weeks	CR Duration: 4 weeks
	Full Back-end features	•	
1	Home Page	•	
2	About Us	•	
3	FAQ		•
4	Dispute Resolution		•
5	Arbitrators & mediators & experts	•	
6	Fees		•
7	Membership		•
8	legislations & Publications with E-Book		•
9	Media Center & Events		•